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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554

*Secretary*  
*M.S. 1170*

DOCKET FILE COPY ORIGINAL

11 OCT 1994 RECEIVED

IN REPLY REFER TO:

CN9404806

The Honorable Christopher S. Bond  
United States Senate  
293 Russell Senate Office Building  
Washington, DC 20510-2503

OCT 13 1994  
FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF SECRETARY

Dear Senator Bond:

This is in reply to your letter of September 19, 1994, on behalf of your constituent, William H. Gamblin, General Manager of the Jefferson County 911 Dispatch, who is interested in the implementation of Enhanced 911 (E-911) technology in the Personal Communications Services (PCS) industry.

On September 19, 1994, the Commission adopted a Notice of Proposed Rule Making in CC Docket No. 94-102 regarding access to E-911 emergency services by commercial mobile radio service (including PCS) customers. Among other things, this Notice proposes that:

- 1) PCS customers be able to obtain access to emergency services by dialing 911 without having to dial additional digits;
- 2) PCS customers be able to place 911 calls without meeting any mobile radio service user validation requirements;
- 3) PCS 911 calls be given top priority by the PCS network by being placed at the beginning of any queue of calls awaiting availability of network resources;
- 4) PCS service providers be required to furnish the location of a 911 caller to the public safety answering point; and,
- 5) PCS service providers be required to allow public safety answering points to immediately call back mobile phones from which 911 calls are placed.

The Notice should be published in the Federal Register in the near future. After this happens, there will be a period in which the public may file comments on our proposals, followed by a period for reply comments. After the comment periods close, the Commission will review all public input on its proposals and use this input to help develop final rules on this subject.

We appreciate your constituent's thoughts on this important topic and have added them, along with your letter, to the record in the E-911 proceeding.

Sincerely,

*Richard M. Smith*

Richard M. Smith  
Chief  
Office of Engineering and Technology

No. of Copies rec'd 2  
List ABCDE

Richard B. Engelman  
Chief, OET/AED/TSB

Julius P. Knapp  
Chief, OET/AED

cc (w/incoming): Secretary, for inclusion in CC Docket 94-102

cc: Chief, OET  
Julius Knapp  
Richard Engelman  
Robert Bromery  
Art Wall  
DWilson:kls:10-06-94

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1300B4

CHRISTOPHER S. BOND

MISSOURI

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## United States Senate

WASHINGTON, DC 20510-2503

DET  
CC-911  
4806  
#4167

September 19, 1994

Federal Communications Commission  
Common Carrier Bureau  
1919 M Street, N.W.  
Washington, D.C. 20554

Dear Sir or Madam:

Enclosed please find several copies of letters sent to me by my constituents outlining concerns about the FCC taking the necessary steps to mandate exact physical location of a caller that uses wireless service and provide the same service as enhanced 9-1-1 service. Because this is a issue over which your department has jurisdiction, I felt you would be interested to know of this.

I would appreciate a response to the enclosed letters at your earliest convenience. Please feel free to respond directly to my constituents, as I have notified them of our contact and they will be awaiting your reply. Also, please forward a copy of your response to my office.

Thank you in advance for your attention to this matter.

Sincerely,



Christopher S. Bond

CSB/sg  
Enclosure

SEP 30 7 53 AM '94



## JEFFERSON COUNTY 9-1-1 DISPATCH

5475 Buckeye Valley Rd.  
House Springs, MO 63051

Phone: 314-942-5911  
Fax: 314-942-3605

GENERAL MANAGER  
William H. Gamblin

342178

June 10, 1994

Dear Senator Bond:

I am writing to you to ask your support to provide a wireless service, Personal Communication Service (PCS), that will ensure the safety of the users of that service. I am one of your constituents and I work in the field of Public Safety as a General Manager of a Dispatch Center. Personal Communication Service is about to become a reality and we in Public Safety have a great concern for its ability to protect its user.

Let me set the scene for you:

### ENHANCED 9-1-1 SERVICE

You are at home, an emergency arises, you simply dial 9-1-1. Your call is answered by a call taker at your emergency center. Along with that call comes vital information; i.e. name, address, city, zip, telephone number, date, time of day and the public safety agencies (fire, police & EMS) that cover your address. Response is quick. Dispatch is almost immediate and your loved one is treated.

### PCS WIRELESS SERVICE

You take your small telephone unit with you and go for a walk in the park. While a mile or so away, you become violently ill. You take out your small telephone and dial 9-1-1. the call taker in your emergency center answers but has no idea where you are. If you are unable to speak - well you can see the obvious consequences.

I hasten to add that cellular service, as we know it today, in almost all cases provides neither the calling number nor the location of the caller.

This is a national issue. Within one to three years this service will begin to seriously affect wired telephone service. People will remove their residence lines to reduce cost and use wireless and pay air time.

I want you, as my representative, to have the F.C.C. take the necessary steps to mandate exact physical location of a caller that uses wireless service, and to provide the same life saving capabilities as enhanced 9-1-1 service now provides to our residential and business customers.

Thank you for your consideration.

Sincerely,

*William H. Gamblin*

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